
SDI FINAL EVALUATION FORM 1.1

PART 1:

Journal Name:	Journal of Engineering Research and Reports
Manuscript Number:	Ms_JERR_118632
Title of the Manuscript:	Exploring the Concept of Explainable AI and Developing Information Governance Standards for Enhancing Trust and Transparency in Handling Customer Data
Type of the Article	

PART 2:

FINAL EVALUATOR'S comments on revised paper (if any)	Authors' response to final evaluator's comments
<p>The chapter includes theoretical discussions, adding more practical examples and case studies would enhance its applicability. Illustrate how XAI and information governance standards can be implemented in real-world scenarios, highlighting both successes and challenges.</p> <p>Author has updated minor components in sectioning and original thoughts. Despite the minor changes the references seems still high</p> <p>Writing is comprehensive and discusses robust methods to evaluate explainable AI with results and discussion appropriately. Ethical considerations are acceptable and discussed properly.</p> <p>Page no 19 Details of the AI usage are given below: Not filled, incomplete</p>	<p>Real world scenario and applicability has been added in the revised version, using the case of loan approval in the banking industry.</p> <p>The references provide accurate support for our assertions in the paper, and we consider this necessary, as the scope of XAI is relatively evolving, and we expect to balance our perception in the light of other related works. Also, the reference list contains all literatures consulted in our literature review data analyses, to further strengthen our findings.</p> <p>We declare no use of generative AI technology. The details have now been filled in the revised manuscript.</p>