Review Form 3

Journal Name:	Asian Journal of Medicine and Health
Manuscript Number:	Ms_AJMAH_130755
Title of the Manuscript:	FACTORS THAT AFFECT PATIENTS' SATISFACTION WITH HEALTHCARE SERVICES IN PUBLIC HOSPITALS-NARRATIVE REVIEW
Type of the Article	

PART 1: Comments

	Reviewer's comment	Author's Feedback (Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimum of 3-4 sentences may be required for this part.	This manuscript is very important to the Heath Community especially in developing countries. It is a common fact that patient satisfaction is low in most developing countries. The need for improved patient satisfaction cannot be overemphasized. Hence, continuous research and knowledge sharing in the area of patient satisfaction will go a long way in improving the quality of care and patient satisfaction.	
Is the title of the article suitable? (If not please suggest an alternative title)	The title is suitable	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	The article is comprehensive.	
Is the manuscript scientifically, correct? Please write here.	The methodology is correct. Limitations to the study should be included.	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Most of the references are within ten years.	
Is the language/English quality of the article suitable for scholarly communications?	A few grammatical and punctuation corrections have been made.	
Optional/General comments		

PART 2:

		Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	

Reviewer Details:

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Created by: DR Checked by: PM Approved by: MBM Version: 3 (07-07-2024)