

Review Form 3

Journal Name:	Asian Journal of Medicine and Health
Manuscript Number:	Ms_AJMAH_130755
Title of the Manuscript:	FACTORS THAT AFFECT PATIENTS’ SATISFACTION WITH HEALTHCARE SERVICES IN PUBLIC HOSPITALS-NARRATIVE REVIEW
Type of the Article	

PART 1: Comments

	Reviewer’s comment	Author’s Feedback (Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimum of 3-4 sentences may be required for this part.	This manuscript is very important to the Heath Community especially in developing countries. It is a common fact that patient satisfaction is low in most developing countries. The need for improved patient satisfaction cannot be overemphasized. Hence, continuous research and knowledge sharing in the area of patient satisfaction will go a long way in improving the quality of care and patient satisfaction.	This manuscript is important as it highlights the need for improved health care system and patient satisfaction in developing countries as an indicator of healthcare quality. Its sights can guide healthcare providers and policy makers in providing and enhancing service quality and patient outcomes.
Is the title of the article suitable? (If not please suggest an alternative title)	The title is suitable	The author has agreed with the reviewer' title “Determinants of patient satisfaction in Somali public hospitals”
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	The article is comprehensive.	It is comprehensive as it explores multiple factors affecting patient satisfaction.
Is the manuscript scientifically, correct? Please write here.	The methodology is correct. Limitations to the study should be included.	The study has certain limitations as it is based on literature review. It lacks primary data collection such as direct surveys, or interviews that could give first-hand insights into patient satisfaction. Additionally, the availability and the quality of relevant literature review on Somali public hospitals may be limited potentially influencing the comprehensiveness of the results.
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Most of the references are within ten years.
Is the language/English quality of the article suitable for scholarly communications?	A few grammatical and punctuation corrections have been made.
Optional/General comments		

PART 2:

	Reviewer’s comment	Author’s comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	