

Review Form 3

Journal Name:	Archives of Current Research International
Manuscript Number:	Ms_ACRI_130946
Title of the Manuscript:	Exploring the nexus Between Customer Service Quality and Student Satisfaction and Loyalty in Ghana’s Upper East Region: Insights from Undergraduate Students at Regentropfen University College (RUC)
Type of the Article	

PART 1: Comments

	Reviewer’s comment	Author’s Feedback (Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimum of 3-4 sentences may be required for this part.		No suggested revision of the authors
Is the title of the article suitable? (If not please suggest an alternative title)	Exploring the Nexus between Institution Service Quality and Students Satisfaction and Loyalty in Ghana's Upper East Region: Insights from Undergraduate Students at Regentropfen University College	No suggested revision of the authors
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	Some comments have been left in abstract. Please correct as per same way.	Corrections have been effected as suggested
Is the manuscript scientifically, correct? Please write here.	Yes, the manuscript is scientifically correct.	No suggested revision of the authors
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Yes, References are enough.	No suggested revision of the authors
Is the language/English quality of the article suitable for scholarly communications?	It is suggested to review grammatically error	Grammatical errors have been corrected
Optional/General comments	No comments	

PART 2:

	Reviewer’s comment	Author’s comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	All ethical issues have been addressed by the researcher